## STC: Inter-professional Collaboration

### TSC Description
Apply an integrated approach to coordinate and deliver inter-professional interventions to clients

### TSC Proficiency Description

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<th>TSC Category</th>
<th>Stakeholder Engagement and Partnerships</th>
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<th>TSC Proficiency Description</th>
<th>Level 1</th>
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**Knowledge**
- Roles and functions of other healthcare professionals
- Techniques of effective communication
- Teamwork and cooperative work practices
- Strategies to liaise and develop professional relationships
- Principles and applications of professional and ethical conduct
- Types of transdisciplinary teams
- Principles of effective information exchange within the professional team
- Various styles and methods of communication
- Conflict resolution techniques
- Healthcare sector referral processes
- Current and relevant research, information and ideas for collaborative practices
- Techniques to develop processes and procedures to facilitate inter-professional cooperation
- Strategies to drive collaborative practices within the team
- Procedures and tools for inter-professional team research projects
- Principles of inter-professional collaborative practices
- Framework to develop processes and procedures to facilitate collaborative practices, including establishment of evaluation criteria and methods
- Overall functioning of the inter-professional teams in the organisation
- Channels to propose changes to guidelines at the organisational level to facilitate inter-professional collaboration
- Networking strategies to engage key stakeholders
- Techniques to drive development and implementation of inter-professional programmes
- Strategies to integrate sector and community-wide programmes across different healthcare stakeholders to enhance national healthcare delivery

**Abilities**
- Recognise own responsibility to contribute to effective team functioning
- Identify own strengths, limitations and values in functioning as a team member
- Understand contributions of other professionals in patient care activities
- Maintain effective communication channels to facilitate information exchange within the care team
- Practice collaborative decision-making as part of healthcare team
- Collaborate with inter-professional team members to achieve team goals
- Work closely with relevant stakeholders and/or agencies to deliver healthcare services
- Review and develop processes and procedures to enhance collaborative practices as an inter-professional team
- Develop goals, objectives and expectations for inter-professional teams
- Review the roles and functions of inter-professional teams
- Establish performance indicators to measure the effectiveness of teams
- Evaluate the effectiveness of the care teams
- Recommend improvements based on evaluation findings
- Review and propose changes to frameworks
- Build and leverage on networks with relevant stakeholders across the sector and settings
- Foster partnerships with key stakeholders to support the successful execution and integration of inter-professional programmes across the sector and settings
- Oversee the development of sector-wide inter-
| Liaise with other professionals in the healthcare sector | Adopt appropriate communication styles to meet the needs of the clients, families and team |
| Contribute to the goals, objectives and activities of the inter-professional team or networks | Share constructive feedback to meet the needs of the clients, families and team |
| | Apply conflict resolution techniques to address disagreements within the team |
| | Make referrals to other services as appropriate |
| | Access current and relevant research, information and ideas for collaborative practices |
| | Facilitate cooperative work practices and allocation of resources for the inter-professional team |
| | Engage in inter-professional team research projects |
| | Identify inter-professional opportunities at an organisational level to enhance holistic client care |
| | Implement organisational frameworks to support the development of collaborative practices |
| | Engage in inter-professional team research projects and guidelines at the organisational level to facilitate inter-professional collaboration |
| | Develop cross-settings and cross-profession programmes for implementation by various healthcare providers |
| | Integrate sector- and community-wide programmes across different healthcare stakeholders to enhance national healthcare delivery |