<table>
<thead>
<tr>
<th>cTSC Category</th>
<th>Process Monitoring Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>TSC</td>
<td>Gas Metering Data Management</td>
</tr>
<tr>
<td>TSC Description</td>
<td>Manage and process metering data to resolve issues by end users</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<tbody>
<tr>
<td>TSC Category</td>
<td>EPW-MPR-2025-1.1</td>
<td>EPW-MPR-3025-1.1</td>
<td>EPW-MPR-4025-1.1</td>
<td>EPW-MPR-5025-1.1</td>
<td>EPW-MPR-6025-1.1</td>
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<tr>
<td>cTSC Description</td>
<td>Consolidate information for analysis of metering issues</td>
<td>Analyse metering data to identify inaccuracy and notify end users</td>
<td>Review metering data to resolve metering issues and communicate resolution to end users</td>
<td>Manage metering data and communication strategies with diverse stakeholders regarding metering data</td>
<td>Lead the overall management and communication of issues and situations pertaining to metering data</td>
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**Knowledge**

- Interpretation of metering data
- Remote meter reading system theories of application
- Types of metering issues
- Types and causes of meter consumption abnormalities
- Gas consumption calculation based on meter readings
- Procedures for managing accounts in arrears
- Documentation procedures
- Types of metering issues
- Types and causes of meter consumption abnormalities
- Gas consumption calculation based on meter readings
- Procedures for managing accounts in arrears
- Documentation procedures
- Data validation rules
- Procedures for resolving disputes involving gas meter accuracy
- Communication procedures
- General standards for gas meters
- Data validation rules
- Procedures for resolving disputes involving gas meter accuracy
- Communication procedures
- Regulations codes and standards
- Data validation rules
- Procedures for resolving disputes involving gas meter accuracy
- Communication procedures
- Best practices on data management
- New and emerging technologies
- Regulatory aspects of metering and data management
- International best practices, regulations codes and standards

**Abilities**

- Inspect functionality of meters
- Document metering data according to protocols
- Consolidate gas metering-related data from reliable sources
- Prepare system health data
- Document investigation findings and metering records
- Analyse metering data and update profiled quantities
- Convey on meter readings inaccuracy to end users
- Liaise with external and internal parties for analysis of metering issues
- Provide technical advice and resolve queries on gas metering data
- Review metering data and update profiled quantities
- Communicate and resolve issues on meter readings inaccuracy to end users
- Liaise with external and internal parties for analysis of metering issues
- Set and monitor data management Key Performance Indicators (KPIs)
- Set communication protocols
- Review regulations and guidelines for data management and recommend amendments to address gaps
- Set targets and deliverables and develop gas metering data strategies
- Integrate systems and work processes
- Drive improvements in meter data management
- Oversee the resolution of issues related to metering data
- Formulate communication
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<td></td>
<td>• Update profiled quantities</td>
<td>• Develops guidelines on the management of metering data</td>
<td>• Review and set directions to resolve gas data meter management issues based on whole of systems approach&lt;br&gt;• Develop communication plans to diverse stakeholders regarding metering data</td>
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