

Skills Framework for Engineering Services

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

Engineering Design

Job Role:

Junior Designer (Engineering Design)

| Full Qualification Programmes | Providers |
|------------------------------------------------------------------------|-----------------------|
| Diploma in Engineering (Mechanical) | Ngee Ann Polytechnic |
| Diploma in Engineering (Electrical and Electronic) | Republic Polytechnic |
| Diploma in Engineering (Operations and Engineering Management) | Republic Polytechnic |
| Advanced Diploma in Building Automation System | Singapore Polytechnic |
| Advanced Diploma in Power System Engineering | Singapore Polytechnic |
| Diploma in Engineering (Power Engineering) | Singapore Polytechnic |
| Earn-and-Learn Programme (ELP) - Advanced Diploma in Power Engineering | Singapore Polytechnic |
| Specialist Diploma in Energy Efficiency & Management | Singapore Polytechnic |
| Specialist Diploma in Energy Management and Sustainable Design | Temasek Polytechnic |

| Technical Skills and Competencies (TSC) | | | Modular Programmes | Providers |
|------------------------------------------------------|---------------------------------------------------|-------------------|------------------------------------------------------------|------------------------------------------------|
| Category | Title | Proficiency Level | | |
| Business and Organisational Management | Continuous Improvement Management | 2 | Apply Continuous Process Improvement Techniques (Blended) | Electronics Industries Training Centre |
| | | | Apply Continuous Process Improvement Techniques (SC & SAP) | NTUC LEARNINGHUB PTE. LTD. |
| | | | Apply Continuous Process Improvement Techniques | SIA ENGINEERING COMPANY LIMITED |
| | | | Apply Generic Manufacturing Skills | SIA ENGINEERING COMPANY LIMITED |
| | | | Apply Continuous Process Improvement Techniques | SINGAPORE NATIONAL EMPLOYERS FEDERATION |
| | | | Apply Continuous Process Improvement Techniques | Singapore Polytechnic |
| | | | Apply Continuous Process Improvement Techniques (SC/SAP) | SSA ACADEMY PTE. LTD. |
| | | | Apply Continuous Process Improvement Techniques | THT ACADEMY PTE. LTD. |
| Engineering Design Management | Engineering Drawing Interpretation and Management | 1 | Use Process Drawings, Diagrams, Schedules and Manuals | Singapore Polytechnic |
| | | | Use Process Drawings, Diagrams, Schedules and Manuals | Nanyang Polytechnic |
| Engineering Construction, Operations and Maintenance | Equipment and Systems Repair | 2 | Apply Autonomous Maintenance Techniques (Blended) | Electronics Industries Training Centre |
| | | | WSQ Restore High Voltage Outages | SINGAPORE INSTITUTE OF POWER AND GAS PTE. LTD. |

| Generic Skills and Competencies (GSC) | | Modular Programmes | Providers |
|---------------------------------------|-------------------|--------------------------------------------------------------------------------------------|---------------------------------------|
| Title | Proficiency Level | | |
| | | (16hrs) - ICDL Perform Word Processing Functions (Word Fundamentals) | @ASK Training Pte Ltd |
| | | (16hrs) - ICDL Perform Spreadsheet Functions (Excel Fundamentals) | @ASK Training Pte Ltd |
| | | (16hrs) - ICDL Perform Presentation Functions (PowerPoint Fundamentals) | @ASK Training Pte Ltd |
| | | (16hrs) ICDL Introduction to Computer & Internet | @ASK Training Pte Ltd |
| | | (16hrs) – ICDL Introduction to Spreadsheet & Word Processing (Excel & Word) | @ASK Training Pte Ltd |
| | | (16hrs) ICDL Tablet Fundamentals | @ASK Training Pte Ltd |
| | | @16HRS - ICDL PERFORM SPREADSHEET FUNCTIONS (EXCEL 2010 FUNDAMENTALS) | @ASK Training Pte Ltd |
| | | Demonstrate Understanding of Concepts of IT Security | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Word Processing Functions (24 hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Word Processing Functions (16 hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Spreadsheet Functions (24 hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Essential Online Function | Absolute Kinetics Consultancy Pte Ltd |
| | | Use Essential Features of a computer (16hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | Use Essential Features of a computer | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Spreadsheet Functions (16 hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | Perform Essential Online Function (16 hours) | Absolute Kinetics Consultancy Pte Ltd |
| | | WSQ ICDL Microsoft Access 2013 Basic | Avantus Training Private Limited |
| | | WSQ ICDL Microsoft PowerPoint 2013 Basic | Avantus Training Private Limited |
| | | WSQ ICDL Microsoft Excel 2013 Basic | Avantus Training Private Limited |
| | | Perform Word Processing Functions | Centre For Employability Skills (CES) |
| | | Perform Spreadsheet Functions | Centre For Employability Skills (CES) |
| | | Perform Database Functions | Centre For Employability Skills (CES) |
| | | Perform Presentation Functions | Centre For Employability Skills (CES) |
| | | Perform Web Browsing and Communication | Centre For Employability Skills (CES) |
| | | Demonstrate Secure Use of IT | Comat Training Services Pte Ltd |
| | | Use Essential Features of a Computer (ICDL Module: Computer Essentials) | Comat Training Services Pte Ltd |
| | | ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2003 Fast Track) | Comat Training Services Pte Ltd |
| | | ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2007 Fast Track) | Comat Training Services Pte Ltd |

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| ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2010 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 3: ES WSQ - Perform Word Processing Functions (Microsoft Word 2013 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2007 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2003 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2010 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2013 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2003 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2007 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2010 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 5: ES WSQ - Perform Database Functions (Microsoft Access 2013 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 6: ES WSQ - Perform Presentations Functions (Microsoft PowerPoint 2003 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2007 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 6 - ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2010 Fast Track) | Comat Training Services Pte Ltd |
| ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2013 Fast Track) | Comat Training Services Pte Ltd |
| Perform Essential Online Functions (8 hrs) (ICDL Certification Module: Online Essentials) | Comat Training Services Pte Ltd |
| Use Essential Features of a Computer (8 hrs) (ICDL Certification Module: Computer Essentials) | Comat Training Services Pte Ltd |
| ICDL Module 4: ES WSQ - Perform Spreadsheet Functions (Microsoft Excel 2013 Blended) | Comat Training Services Pte Ltd |
| 02 days - Demonstrate Secure Use of IT (17 hrs)(ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft Word 2010 - 17 hrs (Perform Word Processing Functions) (ICDL Cert Module 3) | Genetic Computer School Pte Ltd |
| 02 days - (Microsoft Word 2013 - 17 hrs) Perform Word Processing Functions (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft Excel 2010 - 17 hrs (Perform Spreadsheet Functions) (ICDL Cert Module 4) | Genetic Computer School Pte Ltd |
| 02 days - (Microsoft Excel 2013 - 17 hrs) Perform Spreadsheet Functions (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft Access 2010 - 17 hrs (Perform Database Functions) (ICDL Cert Module 5) | Genetic Computer School Pte Ltd |
| 02 days - (Microsoft Access 2013 - 17 hrs) Perform Database Functions (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft PowerPoint 2010 - 17 hrs (Perform Presentation Functions) (ICDL Cert Module 6) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft PowerPoint 2013 - 17 hrs - Perform Presentation Functions (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Microsoft Outlook & Internet Explorer - Perform Essential Online Functions (16 hrs) (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Demonstrate Understanding of Concepts of IT Security - 16 hrs (ICDL Certification Module 12 : IT Security) | Genetic Computer School Pte Ltd |
| 02 days - Use Essential Features of a Computer (16 hrs) (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - EqualSkills - Computer Fundamentals - Digital Citizen (16 hrs) (ICDL Certification) | Genetic Computer School Pte Ltd |
| 02 days - Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification - ICDL Base) | Genetic Computer School Pte Ltd |
| ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2010) | GNS School |
| ICDL Module 6: ES WSQ - Perform Presentation Functions (Microsoft PowerPoint 2003) | GNS School |
| Secure Use of IT | Institute of Singapore Chartered Accountants |
| Online Essentials | IntelliSoft Training Pte Ltd |
| Computer Essentials | IntelliSoft Training Pte Ltd |
| Basic-Intermediate Microsoft Word 2010 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic_Intermediate Microsoft Word 2013 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic Intermediate Microsoft Excel 2013 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic/Intermediate Microsoft Excel Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic/Intermediate Microsoft Access 2010 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic/Intermediate Microsoft Access 2013 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic_Intermediate Microsoft PowerPoint 2010 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| Basic_Intermediate Microsoft PowerPoint 2013 Certification (2 Days) | IntelliSoft Training Pte Ltd |
| ES-FSI-103G-1 Perform Word Processing Functions | Kaplan Professional |
| ES-FSI-103G-1 Perform Word Processing Functions (16hrs) | Kaplan Professional |
| Create Impactful Documents with Word Processing Skills | Kaplan Professional |
| ES-FSI-104G-1 Perform Spreadsheet Functions | Kaplan Professional |
| ES-FSI-104G-1 Perform Spreadsheet Functions (16hrs) | Kaplan Professional |
| Excel with Basic Spreadsheet Functions | Kaplan Professional |
| ES-FSI-105G-1 Perform Database Functions | Kaplan Professional |
| ES-FSI-105G-1 Perform Database Functions (16hrs) | Kaplan Professional |
| ES-FSI-106G-1 Perform Presentation Functions | Kaplan Professional |
| ES-FSI-106G-1 Perform Presentation Functions (16hrs) | Kaplan Professional |
| Power up your Presentation with PowerPoint | Kaplan Professional |
| ES-FSI-107G-1 Perform Web Browsing and Communication | Kaplan Professional |
| ES-FSI-107G-2 Perform Essential Online Functions | Kaplan Professional |
| ES-FSI-108G-1-Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security) | Kaplan Professional |
| ES-FSI-108G-1-Demonstrate Secure Use of IT | Kaplan Professional |
| ES-FSI-109G-1 Use Essential Features of a Computer | Kaplan Professional |
| Digital Citizen Computer Fundamentals | Kaplan Professional |
| ES-FSI-111G-1 Use Basic Functions and Applications of a Computer | Kaplan Professional |

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| Use Primary Functions and Applications of a Tablet | Kaplan Professional |
| Perform Word Processing Functions 2010 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Perform Word Processing Functions 2013 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Perform Spreadsheet Functions 2010 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Perform Spreadsheet Functions 2013 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Perform Presentation Functions 2010 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Perform Presentation Functions 2013 (Standard Courseware) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Use Basic Functions and Applications of a Computer | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Step-out Programme | Mendaki Social Enterprise Network Singapore Pte Ltd |
| BWW Pilot (Perform Word Processing Functions 2010 (Standard Courseware)) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Step-out Programme | Mendaki Social Enterprise Network Singapore Pte Ltd |
| BWW Pilot (Perform Spreadsheet Function 2010 (Standard Courseware)) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Step-out Programme | Mendaki Social Enterprise Network Singapore Pte Ltd |
| BWW Pilot (Perform Presentation Functions 2010 (Standard Courseware)) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Use Primary Functions and Applications of a Computer | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Use Primary Functions and Applications of a Tablet | Mendaki Social Enterprise Network Singapore Pte Ltd |
| Use Primary Functions and Applications of a Tablet | NTUC LearningHub Pte Ltd |
| Use Basic Functions and Applications of a Computer (24 hrs) (ICDL Certification Module: Intro to ICDL Base) | NTUC LearningHub Pte Ltd |
| Perform Word Processing Functions Word WSQ ICDL 2016 | NTUC LearningHub Pte Ltd |
| Demonstrate Secure Use of IT | NTUC LearningHub Pte Ltd |
| Perform Word Processing Functions. (Office 2010 Standard Courseware) | NTUC LearningHub Pte Ltd |
| Perform Word Processing Functions (Office 2010) | NTUC LearningHub Pte Ltd |
| Perform Word Processing Functions (Office 2013) | NTUC LearningHub Pte Ltd |
| Perform Spreadsheet Functions (Office 2010 Standard Courseware). | NTUC LearningHub Pte Ltd |
| Perform Spreadsheet Functions (Office 2010) | NTUC LearningHub Pte Ltd |
| Perform Spreadsheet Functions (Office 2013) | NTUC LearningHub Pte Ltd |
| Perform Database Functions (Office 2010 Standard Courseware). | NTUC LearningHub Pte Ltd |
| Perform Database Functions (Office 2013 Standard Courseware) | NTUC LearningHub Pte Ltd |
| Perform Presentation Functions (Office 2010 Standard Courseware). | NTUC LearningHub Pte Ltd |
| Perform Presentation Functions (Office 2010) | NTUC LearningHub Pte Ltd |
| Perform Presentation Functions.(Office 2013) | NTUC LearningHub Pte Ltd |
| Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials) | NTUC LearningHub Pte Ltd |
| Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials) | NTUC LearningHub Pte Ltd |
| Use Primary Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Digital Citizen Computer Fundamentals) | NTUC LearningHub Pte Ltd |
| Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Intro to ICDL Base) | NTUC LearningHub Pte Ltd |
| Perform Word Processing Functions | Service Quality Centre Pte Ltd |
| Perform Spreadsheet Functions | Service Quality Centre Pte Ltd |
| Perform Database Functions | Service Quality Centre Pte Ltd |
| Perform Presentation Functions | Service Quality Centre Pte Ltd |
| Perform Web Browsing and Communication | Service Quality Centre Pte Ltd |
| Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials) | Service Quality Centre Pte Ltd |
| Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security) | Service Quality Centre Pte Ltd |
| Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials) | Service Quality Centre Pte Ltd |
| Use Primary Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: EqualSkills) | Service Quality Centre Pte Ltd |
| Use Basic Functions and Applications of a Computer (16 hrs) (ICDL Certification Module: Intro to ICDL Base) | Service Quality Centre Pte Ltd |
| Digital Citizen Tablet Fundamentals | Singapore National Employers Federation |
| Demonstrate Secure Use of IT | Singapore National Employers Federation |
| ICDL Perform Word Processing Functions (Word 2003) | Singapore National Employers Federation |
| ICDL Perform Word Processing Functions (Word 2013) - 3 days | Singapore National Employers Federation |
| ICDL Perform Word Processing Functions (Word 2013) - 2 days | Singapore National Employers Federation |
| ICDL Perform Spreadsheet Functions (Excel 2003) | Singapore National Employers Federation |
| WSQ ICDL Excel Core 2007 | Singapore National Employers Federation |
| ICDL Perform Spreadsheet Functions (Excel 2013) - 3 days | Singapore National Employers Federation |
| ICDL Perform Database Functions (Access 2003) | Singapore National Employers Federation |
| ICDL Perform Database Functions (Access 2013) - 3 days | Singapore National Employers Federation |
| ICDL Perform Database Functions (Access 2013) - 2 days | Singapore National Employers Federation |
| ICDL Perform Presentation Functions (PowerPoint 2003) | Singapore National Employers Federation |
| ICDL Perform Presentation Functions (PowerPoint 2013) - 3 days | Singapore National Employers Federation |
| ICDL Perform Presentation Functions (PowerPoint 2013) - 2 days | Singapore National Employers Federation |
| Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security) | Singapore National Employers Federation |
| Use Pri Functions and Applns of a Computer (Windows 8-16hrs)(ICDL Cert Mod: Digital Citizen Computer Fundamentals | SSA Consulting Group Pte Ltd |
| Use Basic Functions and Applications of a Computer (16hrs) (ICDL Certification Module: Intro to ICDL Base) | SSA Consulting Group Pte Ltd |

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| | | Use Basic Functions and Application of a Computer (Windows 7- 16hrs)(ICDL Certification Module: Intro to ICDL Base) | SSA Consulting Group Pte Ltd |
| | | Use Basic Functions and Application of a Computer (Windows 8) (16hrs ICDL Certification Module: Intro to ICDL Base) | SSA Consulting Group Pte Ltd |
| | | Use Primary Functions and Applications of a Tablet | SSA Consulting Group Pte Ltd |
| | | Perform Database Functions - 2010 | SSA Consulting Group Pte Ltd |
| | | Use Primary Functions and Applications of a Tablet | Training Vision Institute Pte Ltd |
| | | Digital Citizen Computer Fundamentals | Training Vision Institute Pte Ltd |
| | | Microsoft Word | Training Vision Institute Pte Ltd |
| | | Microsoft Word 2010 | Training Vision Institute Pte Ltd |
| | | Microsoft Excel | Training Vision Institute Pte Ltd |
| | | Microsoft Excel 2010 | Training Vision Institute Pte Ltd |
| | | Microsoft Access | Training Vision Institute Pte Ltd |
| | | Microsoft Access 2010 | Training Vision Institute Pte Ltd |
| | | Microsoft PowerPoint 2007 | Training Vision Institute Pte Ltd |
| | | Microsoft PowerPoint 2010 | Training Vision Institute Pte Ltd |
| | | Perform Web Browsing and Communication | Training Vision Institute Pte Ltd |
| | | Perform Essential Online Functions | Training Vision Institute Pte Ltd |
| | | Use Essential Features of a Computer | Training Vision Institute Pte Ltd |
| | | Use Basic Functions and Applications of a Computer | Training Vision Institute Pte Ltd |
| | | ICDL Core MS Word (2010) | Trainwell Computer Training Centre |
| | | ICDL Core MS Word | Trainwell Computer Training Centre |
| | | ICDL Word Processing with MS Word (2007) | Trainwell Computer Training Centre |
| | | ICDL Core MS Excel (2010) | Trainwell Computer Training Centre |
| | | ICDL Core MS Excel | Trainwell Computer Training Centre |
| | | ICDL Spreadsheet with MS Excel (2007) | Trainwell Computer Training Centre |
| | | ICDL Core MS Access (2010) | Trainwell Computer Training Centre |
| | | ICDL Core MS Access | Trainwell Computer Training Centre |
| | | ICDL Database with MS Access (2007) | Trainwell Computer Training Centre |
| | | ICDL Core MS PowerPoint (2010) | Trainwell Computer Training Centre |
| | | ICDL Core MS PowerPoint | Trainwell Computer Training Centre |
| | | ICDL Presentation with MS PowerPoint (2007) | Trainwell Computer Training Centre |
| | | ICDL Internet and Email (IE8/Outlook 2010) | Trainwell Computer Training Centre |
| | | ICDL Internet and Email (IE8/Outlook 2007) | Trainwell Computer Training Centre |
| | | Perform Essential Online Functions (16 hrs) (ICDL Certification Module: Online Essentials) | Trainwell Computer Training Centre |
| | | Demonstrate Understanding of Concepts of IT Security (16 hrs) (ICDL Certification Module: IT Security) | Trainwell Computer Training Centre |
| | | Secure Use of IT | Trainwell Computer Training Centre |
| | | Use Essential Features of a Computer (16 hrs) (ICDL Certification Module: Computer Essentials) | Trainwell Computer Training Centre |
| | | Digital Citizen Computer Fundamentals | Trainwell Computer Training Centre |
| | | Digital Citizen Fundamentals Plus | Trainwell Computer Training Centre |
| | | Project a Positive and Professional Image (Impress Like a Pro) | Beacon Consulting Pte Ltd |
| | | UP! Your Service: Achieving Superior Service (Version B) | Capelle Academy Pte Ltd |
| | | Winning Service (Version B) | Capelle Academy Pte Ltd |
| | | Workplace Training for Project a Positive and Professional Image | Caretech I68 LLP |
| | | Project a Positive and Professional Image | DSI Academy Pte Ltd |
| | | WSQ Project a Positive and Professional Image | Eagle Infotech Consultants Pte Ltd |
| | | Project a Positive and Professional Image (SVCF-CS-102C-1) | Eben Consultants (Far East) Pte Ltd |
| | | Communicate & Relate Effectively at the Workplace | E-Square Communication and Management Training Consultancy |
| | | Effective Customer Service Skills (Module 1) | Impact Management Seminars Pte Ltd |
| | | 3 Secrets to Establish Confidence and Professionalism | Impact Management Seminars Pte Ltd |
| | | ES WSQ Effective Interaction & Relationship Management (Operational) | Integrated Learning Systems Pte Ltd |
| | | Project a Positive and Professional Image | Kaplan Professional |
| | | ES-IP-101G-1 Communicate & Relate Effectively at the Workplace | Kaplan Professional |
| | | WSQ Workplace Training for "Project A Positive & Professional Image" | Leacov Singapore Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | Lighthouse Global Training and Consultancy Pte Ltd |
| | | Communicate and Negotiate Effectively at the Workplace (Operations) | Mendaki Social Enterprise Network Singapore Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | Mendaki Social Enterprise Network Singapore Pte Ltd |
| | | ES-IP-101G-1 Communicate and Relate Effectively at the Workplace | NATC Institute Pte Ltd |
| | | WSQ Project a Positive and Professional Image | NTUC Learning Hub Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace (ES-IP-101G-1) | NTUC LearningHub Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | PSB Corporation Pte Ltd |
| | | Extra Mile Professionalism | ROHEI Corporation Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | RSVP PROGUIDE PTE. LTD. |
| | | Project a Positive and Professional Image | Service Quality Centre Pte Ltd |
| Communication | Basic | | |

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|-------------------|-------|-----------------------------------------------------|-----------------------------------------------------|
| | | Communicate and Relate Effectively at the Workplace | Service Quality Centre Pte Ltd |
| | | Deliver Personalised Service | Singapore Institute of Hospitality |
| | | Project a Positive and Professional Image | Singapore Institute of Retail Studies |
| | | Project a Positive and Professional Image | Singapore National Employers Federation |
| | | Communicate and Relate Effectively at the Workplace | Singapore National Employers Federation |
| | | Communicate and Relate Effectively at the Workplace | SSA Consulting Group Pte Ltd |
| | | Project a Positive and Professional Image | Studyworks Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | The National University of Singapore Society |
| | | Project a Positive and Professional Image | Training Vision Institute Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | Training Vision Institute Pte Ltd |
| | | Communicate and Relate Effectively at the Workplace | Trillion Training (S) Pte Ltd |
| | | Project a Positive and Professional Image | Xperienz Pte Ltd |
| Lifelong Learning | Basic | ES WSQ Adapt To Change (Level 1) | Civil Service College |
| | | WSQ Adapt to Change | Eagle Infotech Consultants Pte Ltd |
| | | Adapt to Change | Eben Consultants (Far East) Pte Ltd |
| | | Adapt to Change | Mendaki Social Enterprise Network Singapore Pte Ltd |
| | | Adapt to Change | NTUC LearningHub Pte Ltd |
| | | Adapt to Change | Singapore National Employers Federation |
| | | Adapt to Change | SSA Consulting Group Pte Ltd |