## TSC Proficiency Description

<table>
<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
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<th>Level 6</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>EVS-TPM-1001-1.1</td>
<td>EVS-TPM-2001-1.1</td>
<td>EVS-TPM-3001-1.1</td>
<td>EVS-TPM-4001-1.1</td>
<td>EVS-TPM-5001-1.1</td>
<td>Review organisation’s transport operations using the Transport Management System (TMS)</td>
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<tr>
<td>Carry out the usage of the Transport Management System (TMS)</td>
<td>Coordinate transport operations using the Transport Management System (TMS)</td>
<td>Supervise the performance of transport operations using the Transport Management System (TMS)</td>
<td>Analyse the performance of transport operations using the Transport Management System (TMS)</td>
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## Knowledge

- Features in the transport management system
- Types of processes in the transport management system
- Types of information required for tracking transportation fleet
- Best practices in using transport management system
- Key processes in the transport management system
- Multi-modal and intermodal movements concept
- Types of instances during transport operations
- Application of transportation operational technology Performance and cost measures involved in transport operations
- Key processes in the transport management system
- Multi-modal and intermodal movements management approach
- Optimisation tools and techniques
- Carrier contract management relating transport operations
- Risk Management relating to transport operations
- Key processes in the transport management system
- Transportation management framework
- Market trends in transport management
- Market trends in transportation technology
- Statistics analytics interpretation
- Limitations of transport management system
- Key processes in the transport management system
- Limitations of transport management system
- Emerging trends in transport management
- Emerging trends in transportation technology
- Market trends in transportation technology
- Process of establishing organisation’s objective for transport operations

## Abilities

- Perform data entry operations
- Communicate with relevant stakeholders
- Follow-up on transport operations event by event
- Compute the payload and materials collected
- Escalate system issues according to escalation hierarchy
- Support the planning of transport operations
- Coordinate the execution of transport operations
- Ensure accuracy of data captured in the system
- Flag instances where abnormalities occurred transport operations
- Track the key performance of transport operations
- Recommend changes to improve transport operations
- Implement the planning of transport operations
- Organise the planning of transport operations
- Analyse the effectiveness of the transport operations using established benchmarks and parameters
- Monitor the key performance of transport operations
- Evaluate instances where abnormalities occurred transport operations
- Use business intelligence to facilitate the planning of transport operations
- Evaluate changes to improve transport operations
- Develop an effective transport operations plan according to identified objectives
- Review resource and cost management
- Develop key themes from statistical analyses to rationalise impact to transport operations
- Benchmark business objectives
- Evaluate transport operations plan according to identified objectives
- Anticipate emerging transport operations parameters to determine future resource requirements
- Develop the strategic positioning of transportation operation processes
- Guide the execution of transport operations
| | | • Recommend changes to improve transport operations | • Benchmark data capability |