### Full Qualification Programmes

#### Business Management

<table>
<thead>
<tr>
<th>Category</th>
<th>Title</th>
<th>Proficiency Level</th>
<th>Providers</th>
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<tbody>
<tr>
<td>Risk Management and Administration</td>
<td>Project Management and Supervision</td>
<td>3</td>
<td>Institute of Technical Education</td>
</tr>
<tr>
<td></td>
<td>Chemical Cleaning Handling and Effectiveness Management (SF)</td>
<td></td>
<td>ASCENDO CONSULTING PTE. LTD.</td>
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<tr>
<td></td>
<td>Composite Course: Demonstrate and Apply Understanding of Cleaning Methods and Processes and Cleaning Chemicals (SSF)</td>
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<td>AVANTA GLOBAL PTE. LTD.</td>
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<tr>
<td></td>
<td>Chemical Cleaning Handling - Demonstrate and apply understanding of chemicals, methods and processes (SSF)</td>
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<td>CENTER FOR COMPETENCY-BASED LEARNING AND DEVELOPMENT PTE. LTD.</td>
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<td></td>
<td>Demonstrate and Apply Understanding of Cleaning Chemicals, Cleaning Methods and Processes (SF)</td>
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<td>FOCUS LEARNING CENTRE PTE. LTD.</td>
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<td></td>
<td>(SF) Demonstrate and apply understanding of cleaning chemicals and cleaning methods and processes (Composite Module)</td>
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<tr>
<td></td>
<td>Demonstrate and Apply Understanding of Cleaning Chemicals(SF)</td>
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<tr>
<td></td>
<td>Allocate cleaning chemicals required for cleaning biohazard decontamination processes</td>
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<td>L3 Cleaning Chemical Handling</td>
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<td></td>
<td>Manage Inventory (SSF)</td>
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<td>Implement Maintenance of Cleaning Tools and Equipment (SF)</td>
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<td>Facilitate inventory control and equipment maintenance procedures to ensure operations continuity</td>
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**Skills Framework for Environmental Services**

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

#### Cleaning Operations

<table>
<thead>
<tr>
<th>Job Role: Cleaning Supervisor</th>
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### Technical Skills and Competencies (TSC)

#### Category | Title                                                                 | Proficiency Level | Modular Programmes                                                                 | Providers                                                                 |
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<td>Project Management and Supervision</td>
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<td>Effectiveness Management [Demonstrate and apply understanding of cleaning methods and process - CLDAU]</td>
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<tr>
<td>Facilitate personal and team effectiveness by working in teams effectively and to improve the organisation’s performance</td>
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<tr>
<td>Integrated-Demonstrate and Apply Understanding of Cleaning Chemicals, Methods and Processes</td>
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<td>Customer Management (Supervise Service Operations) (SF)</td>
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<tr>
<td>Customer Management (SSF)</td>
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<td>Customer Management (Supervise service operations - CLSSO)</td>
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<td>Collaborate with customers to achieve service outcomes</td>
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<td>L3 Customer Management</td>
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<td>STAKEHOLDER MANAGEMENT (SSCS L3)</td>
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<td>Manage and Supervise Cleaning Activities</td>
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<td>Stakeholder Management</td>
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<td>SCHEDULE AND SUPERVISE CLEANING SERVICES (SFw)</td>
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<td>Schedule and Supervise Cleaning Services (SF)</td>
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<tr>
<th>Workplace Safety and Health Management</th>
<th>StakeHolder Management-Schedule and Supervise Cleaning Services</th>
<th>VEOLIA ES SINGAPORE INDUSTRIAL PTE. LTD.</th>
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<td>Incident and Accident Investigation</td>
<td>Project Management and Supervision</td>
<td>Institute of Technical Education</td>
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<tr>
<td>Workplace Safety and Health Practices Implementation</td>
<td>Maintain Workplace Safety and Health Policies and Procedures</td>
<td>AVANTA GLOBAL PTE. LTD.</td>
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For Generic Skills and Competencies (GSCs) programme listing, please refer to Section (v) (c) - View the Training Programmes for Generic Skills and Competencies (GSCs). Click this link to access the section.