<table>
<thead>
<tr>
<th>TSC Category</th>
<th>Freight Forwarding</th>
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<tbody>
<tr>
<td>TSC</td>
<td>Cargo Tracking System Administration</td>
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<tr>
<td>TSC Description</td>
<td>Perform processes in tracking of cargo movement via various forms of transport</td>
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<table>
<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<tbody>
<tr>
<td>LOG-FFO-1007-1.1</td>
<td>Describe procedures to administer cargo tracking systems</td>
<td>Support cargo tracking system administration</td>
<td>Analyse effectiveness of cargo tracking systems</td>
<td>Develop optimisation plans to improve cargo tracking systems</td>
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### Knowledge
- Purpose of tracking cargo movement
- Information required for tracking cargo such as organisation, sender and consignee, origin and destination
- Cargo tracking system administration processes
- Purpose of a cargo manifest
- Issues that may arise from cargo movement such as cargo theft, security of cargo and dangerous goods
- Cargo tracking system technologies
- Cargo movement management
- Cargo handling scheduling
- Resource optimisation concepts
- Integrated logistics solutions
- Market trends and practices on cargo tracking
- Cargo movement optimisation plans
- Emerging trends and market practices in cargo tracking administration
- Resource optimisation strategies

### Abilities
- Carry out accurate data entry operations using computer or using a hand-held scanner into cargo tracking systems such as origin and destination, sender and consignee names
- Support creation of daily reports for cargo movement
- Verify documentation for cargo movement
- Monitor cargo movement from various countries of origin to ensure schedules are met
- Track lost shipments as necessary
- Develop key performance metrics to measure effectiveness of cargo tracking systems
- Review optimisation of resources and cost management in cargo tracking based on market practices and business environment
- Develop application of integrated logistics solutions and business management principles to improve overall transport plans to ensure cargo movement effectiveness

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