### SKILLS FRAMEWORK FOR LOGISTICS

**TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

<table>
<thead>
<tr>
<th>TSC Category</th>
<th>Solutioning and Programme Management</th>
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<tbody>
<tr>
<td>TSC</td>
<td>Retail Logistics Administration</td>
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<tr>
<td>TSC Description</td>
<td>Manage and administer modern distribution systems, create movement plans, manage availability of infrastructure in order to ensure profitability is maximised by the logistics systems</td>
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<thead>
<tr>
<th>TSC Proficiency Description</th>
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<td>Level 1</td>
<td>Level 2</td>
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<td>Level 4</td>
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<tr>
<td>TSC Description</td>
<td>LOG-SCL-3009-1.1</td>
<td>LOG-SCL-4009-1.1</td>
<td>LOG-SCL-5009-1.1</td>
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<tr>
<td>Implement retail logistics distribution systems, movement plans and capacity plans</td>
<td>Facilitate development of retail logistics management systems</td>
<td>Forecast retail logistics management strategies to meet business requirements while elevating business profitability</td>
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### Knowledge

- Physical distribution management techniques and tools
- Retail logistics management techniques and tools
- Inventory management techniques and tools
- Transportation management techniques and tools
- Warehouse management techniques and tools
- Network optimisation techniques and tools
- Retail logistics management approaches
- Inventory management approaches
- Transportation management approaches
- Warehouse management approaches
- Network optimisation approaches
- Quick response systems
- Capacity planning approaches
- Retail logistics management strategies
- Current retail issues, changes and trends in retail logistics sector
- Techniques to project retail logistics demand
- Capacity planning strategies
- E-commerce retail technologies

### Abilities

- Implement retail logistics distribution systems, movement plans and capacity plans
- Analyse physical flow of merchandise and develop information flow needed between suppliers and retailers
- Analyse capacity of distribution systems
- Analyse completion of requirements and activities
- Develop route network optimisation models (with principles of quick response systems)
- Develop capacity changing plans to ensure flexibility and timing of size of expansions
- Review retail logistics outcomes through key performance metrics
- Formulate future retail logistics service demand and capacity load of distribution networks
- Evaluate major international distribution channel strategies
- Formulate capacity changing strategies with respect to capacity flexibility and timing of size of expansions
- Drive distribution network optimisation

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