<table>
<thead>
<tr>
<th>TSC Category</th>
<th>Warehouse Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>TSC</td>
<td>Cross Docking</td>
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<tr>
<td>TSC Description</td>
<td>Transfer inbound materials, goods and products from receiving docks to shipment docks for outbound deliveries</td>
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</tbody>
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<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<tbody>
<tr>
<td></td>
<td>LOG-WAM-1012-1.1</td>
<td>LOG-WAM-2012-1.1</td>
<td>LOG-WAM-3012-1.1</td>
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<tr>
<td>Carry out handling of goods in docking terminals</td>
<td>Support distribution of goods in docking terminals</td>
<td>Implement efficient distribution methods of goods in docking terminals</td>
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**Knowledge**

- Vehicle safety
- Loading and unloading processes
- Mechanised equipment operations
- Pick, pack and sort activities
- Labelling and scanning procedures
- Labelling and scanning procedures
- Functions and operations of cross-docking equipment (conveyor belt, forklift, pallet truck)
- End-to-end docking processes
- Inventory-sorting processes
- Loading and unloading processes
- Management of traffic in docking areas
- Order fulfilment planning and management
- Docking capacity and utilisation
- Techniques to expedite cross docking

**Abilities**

- Follow vehicle safety measures and check proper usage of loading and unloading equipment
- Carry out loading and unloading activities
- Apply basic skills to operate mechanised material handling equipment (MHE) and cross docking equipment
- Follow procedures to sort, label or scan goods
- Support labelling and scanning tasks
- Enhance processes of operationalising cross docking equipment
- Improve end-to-end docking processes
- Support with monitoring accuracy and sorting of products to outbound destinations
- Support enhancement of loading and unloading processes by reducing time and touchpoints
- Maintain efficient and orderly traffic in docking areas by reviewing schedules
- Implement effective order fulfilment strategies
- Collaborate with customers to manage inbound and outbound planning
- Implement initiatives to improve speed and reduce touch points or manual handling