### Critical Work Functions

#### Lead maintenance activities and operational requirements
- Facilitate the implementation of departmental and/or organisational maintenance regimes and best practices
- Develop failure management and technical recovery procedures to expedite permanent way and civil structures fault recovery process
- Approve appointment of vendors based on allocated financial limits
- Operationalise new measures to mitigate workplace safety risks
- Operationalise new measures in ensuring workplace adherence to the Rapid Transit System (RTS) Codes of Practice

#### Drive continuous improvement activities to enhance service reliability
- Review effectiveness of enhanced maintenance regimes to improve the reliability and efficiency of permanent way and civil structures
- Lead cross-disciplinary engineering studies to ensure alignment with business objectives
- Lead collaboration with internal and external stakeholders in the adoption of new technologies to enhance maintenance processes

#### Manage people and organisational function
- Implement manpower planning strategy
- Establish competency standards and engineering standards for staff development and up-skilling
- Manage annual budget required by the department
- Manage department’s performance in achieving Key Performance Indicators (KPIs)

### Key Tasks
- Lead maintenance activities and operational requirements
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<table>
<thead>
<tr>
<th>Programme Listing</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stakeholder Management</td>
<td>Level 4</td>
</tr>
<tr>
<td>Strategy Planning</td>
<td>Level 5</td>
</tr>
<tr>
<td>Systems Engineering Thinking</td>
<td>Level 5</td>
</tr>
<tr>
<td>Technology Application</td>
<td>Level 3</td>
</tr>
<tr>
<td>Vendor Management</td>
<td>Level 4</td>
</tr>
<tr>
<td>Workplace Facilities Safety Management</td>
<td>Level 4</td>
</tr>
<tr>
<td>Workplace Safety and Health Culture Development</td>
<td>Level 5</td>
</tr>
<tr>
<td>Workplace Safety and Health for Incident and Accident Investigation</td>
<td>Level 5</td>
</tr>
</tbody>
</table>

For a list of Training Programmes available for the Public Transport sector, please visit: www.skillsfuture.sg/skills-framework/public-transport

The information contained in this document serves as a guide.