### Full Qualification Programmes

<table>
<thead>
<tr>
<th>Category</th>
<th>Title</th>
<th>Proficiency Level</th>
<th>Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Analytical, Conceptual and Evaluative</td>
<td>Market Research</td>
<td>5</td>
<td>Direct Market Research</td>
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### Technical Skills and Competencies (TSC)

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### Generic Skills and Competencies (GSCs)

#### Managing Diversity

- **Advanced**
  - Manage cross functional and culturally diverse Teams
  - Foster Business Relationship
  - Manage Cross Functional and Culturally Diverse Teams
  - Manage Cross Functional and Culturally Diverse Teams
  - Strategic Leadership
  - Manage Cross Functional and Culturally Diverse Teams
  - Role of Effective Managers – Connecting the Dots!
  - Manage Cross Functional and Culturally Diverse Teams
  - Capelle Academy Pte Ltd
  - Kaplan Professional
  - Ngee Ann Polytechnic
  - NTUC LearningHub Pte Ltd
  - SeraphCorp Institute Pte Ltd
  - Singapore National Employers Federation
  - SMU-Centre for Professional Studies
  - SSA Consulting Group Pte Ltd

#### Creative Thinking

- **Advanced**
  - WSQ Innovate The Customer Experience
  - WSQ Leading Service Innovation
  - Innovate the Customer Experience
  - Innovate the Customer Experience (24 HRS)
  - At-Sunrice Globalchef Academy Pte Ltd
  - Institute of Systems Science, National University of Singapore
  - Service Quality Centre Pte Ltd
  - Training Vision Institute Pte Ltd