<table>
<thead>
<tr>
<th>TSC Category</th>
<th>Product Management</th>
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<tbody>
<tr>
<td>TSC</td>
<td>Product Performance Management</td>
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<tr>
<td>TSC Description</td>
<td>Determine effectiveness of product improvements or variations through the analysis of data based on knowledge of process improvement and efficient production techniques and systems</td>
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<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<tr>
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<td>RET-PMN-3004-1.1</td>
<td>RET-PMN-4004-1.1</td>
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<td></td>
<td>Implement production process improvement initiatives and analyse data to determine effectiveness</td>
<td>Use knowledge of process improvement and efficient production techniques to resolve workflow problems, ensure outcomes meet production schedules</td>
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**Knowledge**

- Production processes, products and equipment
- Quality standards and practices
- Lean manufacturing techniques
- Workplace safety hazards
- Industry codes and standards
- Organisation's production policies and procedures
- Vendor evaluation criteria

**Abilities**

- Assess production performance
- Recognise issues that may affect production process efficiencies
- Inspect production processes
- Assess suitability of production vendor
- Plan production schedules

- Determine production performance measures
- Evaluate production performance
- Plan production schedules
- Identify issues and root causes that may affect production process efficiencies
- Select and appoint production vendors