<table>
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<tr>
<th>Critical Work Functions and Key Tasks</th>
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<tbody>
<tr>
<td>Provide concierge security services</td>
<td>Perform armed access control</td>
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<td></td>
<td>Conduct armed security screenings</td>
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<td></td>
<td>Attend to security enquiries in premises</td>
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<td></td>
<td>Perform crowd control and traffic management duties</td>
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<tr>
<td>Detect security threats</td>
<td>Perform armed security surveillance at command centres</td>
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<td></td>
<td>Conduct armed security patrols in premises</td>
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<td></td>
<td>Provide armed guarding and escorting services</td>
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<tr>
<td>Manage incidents</td>
<td>Perform law enforcement duties</td>
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<td></td>
<td>Compile incident reports</td>
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<td></td>
<td>Provide quick response to incidents and emergencies</td>
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<tr>
<td>Technical Skills and Competencies</td>
<td>Generic Skills and Competencies (Top 5)</td>
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<td>Access Control Management Level 2</td>
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<td>Interpersonal Skills Basic</td>
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<td>Self-defence Level 2</td>
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For a list of Training Programmes available for the Security sector, please visit: www.skillsfuture.sg/skills-framework/security

The information contained in this document serves as a guide.