## TSC Proficiency Description

<table>
<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
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<th>Level 6</th>
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<tbody>
<tr>
<td></td>
<td>SEC-TEM-1004-1.1</td>
<td>SEC-TEM-2004-1.1</td>
<td>SEC-TEM-3004-1.1</td>
<td>SEC-TEM-4004-1.1</td>
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<tr>
<td>Apply appropriate procedures when operating security equipment</td>
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<td>Perform remote access surveillance functions using security software programmes and equipment</td>
<td>Supervise surveillance operations</td>
<td>Plan, implement and review surveillance operations</td>
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## Knowledge

- Organisational procedures for handling security surveillance equipment
- Types and uses of security surveillance equipment
- Characteristics and limitations of security surveillance equipment
- Situations or areas to use security equipment
- Operating procedures for security software performing remote access surveillance functions
- Organisational procedures for escalation to enforcement teams
- Types and uses of security remote surveillance equipment
- Relevant legal requirements relating to security surveillance operations
- Organisational procedures for operating surveillance equipment
- Types and uses of surveillance equipment
- Type, uses, characteristics and limitations of surveillance equipment
- Formats and duration of storage media and quality of recorded information admissible as evidence
- Types of operational environments
- Relevant licenses from relevant authorities for surveillance operations
- Safety risks and risk control measures
- Surveillance observation techniques, pitfalls and best practices on video data analytics
- Data-mining techniques
- Types of information gathered from surveillance operations
- Organisational procedures for surveillance operations
- Types and uses of existing and emerging surveillance equipment
- Rules of surveillance system design
- Factors affecting the achievement of surveillance objectives
- Formulating surveillance operation plans
- Interpretation of results from statistical modelling
- Limitations of different types of data
- Predictive analytics
- Relevant legislative requirements when conducting surveillance work tasks

## Abilities

- Operate security surveillance equipment according to organisational procedures
- Operate surveillance software systems to identify areas of activities that may be of high risk to abnormal behaviours
- Deploy appropriate surveillance equipment required for surveillance operations
- Conduct pre-operational checks on equipment for operation readiness and
- Identify areas and rationale for deployment of surveillance equipment
- Select appropriate types of surveillance
<table>
<thead>
<tr>
<th>TECHNICAL SKILLS &amp; COMPETENCIES</th>
<th>SECURITY</th>
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<tr>
<td><strong>SKILLS FRAMEWORK FOR SECURITY</strong></td>
<td><strong>REFERENCE DOCUMENT</strong></td>
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| - Check and ensure that recording devices are of operational status  
  - Operate surveillance equipment to capture relevant evidence in accordance to operational procedures  
  - Identify and report subjects, scenes, actions and time captured on surveillance equipment in accordance to organisation procedures  
  - Complete relevant documentation relating to surveillance operations  
  - Carry out basic troubleshooting and report security surveillance equipment faults to the supervisor  | - Operate remote surveillance equipment in accordance to organisation operating procedures  
  - Report abnormal behaviours remotely using software systems  
  - Report details of situations to appropriate authorities using software systems  
  - Escalate situations to enforcement teams to carry out appropriate actions  
  - Carry out basic troubleshooting and report equipment faults to supervisors  
  - Complete relevant documentation relating to remote surveillance operations  |
|  | - effectiveness in accordance with organisational requirements  
  - Obtain licenses for operating surveillance equipment and approval from the relevant authorities, where required  
  - Establish communication channels in accordance with organisational requirements  
  - Identify safety risks relating to investigation and carry out appropriate risk control measures in accordance with organisational requirements  
  - Carry out observation checks on surveillance sites to confirm targets in accordance with organisational procedures  
  - Obtain and record surveillance information on appropriate surveillance equipment accurately and without prejudice in accordance with organisational requirements  
  - Recommend alternate surveillance operation plans when necessary  
  - Analyse video set using basic statistical techniques to identify trends and patterns and make informed decisions  
  - Design data infographics for presentations  | - equipment for site deployments  
  - Manage the project implementation of surveillance systems and ensure that site acceptance tests meet operational requirements  
  - Plan and prioritise investigation cases in accordance with criticality and urgency of assignments and formulate contingency plans for effective deployment of surveillance operations  
  - Review or interpret datasets uncover trends or patterns  
  - Develop new methods to conduct analysis on large and complex datasets specific to each issue  
  - Assess and evaluate analytical performance in addressing business objectives  
  - Research and recommend new surveillance equipment for deployment  
  - Review and assess efficiency of surveillance equipment  |