

## Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Social Work

Job Role: Assistant Director / Senior Manager	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Professional Practice	Collaborative Practices Across Disciplines and Sectors	4	Introduction to Behavioural Insights	Temasek Polytechnic
	Diversity Awareness and Management	4	Collaborative Playbuilding	Singapore Polytechnic
			Community in Context	Singapore Polytechnic
			Current Issues and Trends in Human Development	Singapore Polytechnic
			Elements of Drama	Singapore Polytechnic
			Facilitation Practices	Singapore Polytechnic
			Working through Process	Singapore Polytechnic
	Ethics, Values and Legislation	4	Analysing Data on Human Behaviour	Temasek Polytechnic
	Stakeholder Management	4	Managing Individuals with Attention Deficit Hyperactivity Disorder (ADHD) and Autism Spectrum Disorder (ASD) for Caregivers and Mainstream Educators	Temasek Polytechnic
	Trends Evaluation and Application	4	Community in Context	Singapore Polytechnic
Current Issues and Trends in Human Development			Singapore Polytechnic	

Generic Skills and Competencies (GSC)			Modular Programmes	Providers
Title	Proficiency Level			
Developing People	Advanced	Engage People	Kaplan Professional	
		Engage People	SeraphCorp Institute Pte Ltd	
		Talent Management for Business Leaders	SMU-Centre for Professional Studies	
		Engage People	William Angliss Institute Pte Ltd	
Problem Solving	Advanced	IMPACT: Advanced Problem Solving & Decision Making Workshop	Capelle Academy Pte Ltd	
		Apply Systems Thinking in Problem Solving and Decision Making	Service Quality Centre Pte Ltd	
		Apply Systems Thinking in Problem Solving & Decision Making	Singapore National Employers Federation	
		Apply Systems Thinking in Problem Solving and Decision Making	SSA Consulting Group Pte Ltd	