

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Social Work

Job Role: Master Social Worker	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
Professional Practice	Collaborative Practices Across Disciplines and Sectors	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Ethics, Values and Legislation	6	Analysing Data on Human Behaviour	Temasek Polytechnic
Programme Development and Implementation	Social Service Programme Development	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Social Service Programme Evaluation	6	Introduction to Behavioural Insights	Temasek Polytechnic
	Social Service Programme Implementation	6	Introduction to Behavioural Insights	Temasek Polytechnic
Research Practice	Research Data Collection and Management	6	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Developing People	Advanced	Engage People	Kaplan Professional
		Engage People	SeraphCorp Institute Pte Ltd
		Talent Management for Business Leaders	SMU-Centre for Professional Studies
		Engage People	William Angliss Institute Pte Ltd
Interpersonal Skills	Advanced	Foster Business Relationship	Kaplan Professional
		Strategic Leadership	SeraphCorp Institute Pte Ltd
		Role of Effective Managers – Connecting the Dots!	SMU-Centre for Professional Studies