

## Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge for the various job roles in the sector

Social Work

Job Role: Senior Assistant Director / Assistant Director	
Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General Management	Change Management	5	Leading Organisational Change	Singapore Institute of Management (SIM)
			Leadership and Change Management	Singapore University of Social Sciences
	Corporate Governance	5	NICF-Risk and Compliance Management	NUS School of Computing
	Financial Management	5	Develop and Establish Financial Budget and Plans	Kaplan Professionals
			Evaluate and Intepret Financia Reports	Singapore National Employers Federation
	People Management	5	Develop Human Resource Policy Framework	Human Capital (Singapore) Pte Ltd
			Develop Human Resource Policy Framework	Singapore National Employers Federation
			Labour Policies and Legislation	Singapore Polytechnic
	Strategy Implementation	5	Leading Strategy into Actions (SSIA)	ODE Consulting Pte Ltd
			Dynamic Planning and Execution for Managers	Singapore Institute of Management (SIM)
			Introduction to Behavioural Insights	Temasek Polytechnic
	Strategy Planning	5	Introduction to Behavioural Insights	Temasek Polytechnic
	Workplace Safety and Health	4	ES-JS-401G-1 Manage Workplace Safety and Health System	Kaplan Professional
Workplace Safety and Health-Managerial			Ngee Ann Polytechnic	
Manage Workplace Safety and Health System			NTUC LearningHub Pte. Ltd.	
Manage Workplace Safety and Health System			Service Quality Centre Pte. Ltd.	
Workplace Safety and Health-Managerial 1			Singapore Polytechnic	
Manage Workplace Safety and Health System			ST Electronics (E-Services) Pte. Ltd.	
Professional Practice	Ethics, Values and Legislation	5	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Leadership	Intermediate	Role Model the Service Vision	Andalus Corporation Pte Ltd
		Support Team	Bootstrap Pte Ltd
		Role Model the Service Vision (Version B)	Capelle Academy Pte Ltd
		People Leadership Program	Capelle Academy Pte Ltd
		Building a Results-Oriented Team	Capelle Academy Pte Ltd
		ONE DREAM - ONE TEAM: Manage Team Effectively	Image Institute of Learning and Development Pte Ltd
		Role Model the Service Vision	Kaplan Professional
		Lead Team	Kaplan Professional
		Support Team	Kaplan Professional
		Lead Team	Loyal Reliance Pte Ltd
		Role Model the Service Vision	Mendaki Social Enterprise Network Singapore Pte Ltd
		Lead Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		Support Team	Mendaki Social Enterprise Network Singapore Pte Ltd
		WSQ Role Model the Service Vision	NTUC Learning Hub Pte Ltd
		WSQ Role Model the Service Vision powered by Disney Institute	NTUC Learning Hub Pte Ltd
		Lead Team	NTUC LearningHub Pte Ltd
		Support Team powered by John Maxwell	NTUC LearningHub Pte Ltd
		Lead Team	SeraphCorp Institute Pte Ltd
		Support Team	SeraphCorp Institute Pte Ltd
		Role Model the Service Vision	Service Quality Centre Pte Ltd
		Support Team	Service Quality Centre Pte Ltd
		Role Modelling to Establish Customer Relationship	Singapore Chinese Chamber Institute of Business
		Lead Team	Singapore Chinese Chamber Institute of Business
		Support Team	Singapore Chinese Chamber Institute of Business
Dynamic Planning and Execution for Managers	Singapore Institute of Management		
Role Model the Service Vision	Singapore National Employers Federation		
Support Your Team Creatively	Singapore National Employers Federation		
Lead Team Leaders to Develop Business Strategies and Governance Management	Training Masters Workforce Institute Pte Ltd		
Role Model the Service Vision	Training Vision Institute Pte Ltd		
Decision Making	Intermediate	Develop Self	Bootstrap Pte Ltd
		Leading through People	Capelle Academy Pte Ltd
		Develop Self	Kaplan Professional
		Develop Self	Mendaki Social Enterprise Network Singapore Pte Ltd
		Develop Self powered by John Maxwell	NTUC LearningHub Pte Ltd
		Develop Self	SeraphCorp Institute Pte Ltd
		Develop Self	Singapore Chinese Chamber Institute of Business
		Developing Self Effectiveness for Business Performance	Singapore Institute of Management
		Creative Leadership and Self Development Skills	Singapore National Employers Federation
Developing People	Advanced	Engage People	Kaplan Professional
		Engage People	SeraphCorp Institute Pte Ltd
		Talent Management for Business Leaders	SMU-Centre for Professional Studies
		Engage People	William Angliss Institute Pte Ltd
		IMPACT: Advanced Problem Solving & Decision Making Workshop	Capelle Academy Pte Ltd

Problem Solving	Advanced	Apply Systems Thinking in Problem Solving and Decision Making	Service Quality Centre Pte Ltd
		Apply Systems Thinking in Problem Solving & Decision Making	Singapore National Employers Federation
		Apply Systems Thinking in Problem Solving and Decision Making	SSA Consulting Group Pte Ltd
Resource Management	Advanced	Strategise Service Operations	Capelle Academy Pte Ltd
		Strategise Service Operations	Training Vision Institute Pte Ltd