

Skills Framework for Social Service

Programmes that broaden or deepen specific skills and knowledge
for the various job roles in the sector

**Early Intervention
Teaching**

Job Role:

Centre Manager

Full Qualification Programmes	Providers

Technical Skills and Competencies (TSC)			Modular Programmes	Providers
Category	Title	Proficiency Level		
General Management	Change Management	5	Leading Organisational Change	Singapore Institute of Management (SIM)
			Leadership and Change Management	Singapore University of Social Sciences
	Corporate Governance	5	NICF-Risk and Compliance Management	NUS School of Computing
	Financial Management	5	Develop and Establish Financial Budget and Plans	Kaplan Professionals
			Evaluate and Intepret Financia Reports	Singapore National Employers Federation
	People Management	5	Develop Human Resource Policy Framework	Human Capital (Singapore) Pte Ltd
			Develop Human Resource Policy Framework	Singapore National Employers Federation
			Labour Policies and Legislation	Singapore Polytechnic
	Strategy Implementation	5	Leading Strategy into Actions (SSIA)	ODE Consulting Pte Ltd
			Dynamic Planning and Execution for Managers	Singapore Institute of Management (SIM)
Introduction to Behavioural Insights			Temasek Polytechnic	
Strategy Planning	5	Introduction to Behavioural Insights	Temasek Polytechnic	
Workplace Safety and Health	4	ES-JS-401G-1 Manage Workplace Safety and Health System	Kaplan Professional	
		Workplace Safety and Health-Managerial	Ngee Ann Polytechnic	
		Manage Workplace Safety and Health System	NTUC LearningHub Pte. Ltd.	
		Manage Workplace Safety and Health System	Service Quality Centre Pte. Ltd.	
		Workplace Safety and Health-Managerial 1	Singapore Polytechnic	
		Manage Workplace Safety and Health System	ST Electronics (E-Services) Pte. Ltd.	
Professional Practice	Collaborative Practices Across Disciplines and Sectors	5	Introduction to Behavioural Insights	Temasek Polytechnic
	Ethics, Values and Legislation	5	Analysing Data on Human Behaviour	Temasek Polytechnic

Generic Skills and Competencies (GSC)		Modular Programmes	Providers
Title	Proficiency Level		
Interpersonal Skills	Advanced	Foster Business Relationship	Kaplan Professional
		Strategic Leadership	SeraphCorp Institute Pte Ltd
		Role of Effective Managers – Connecting the Dots!	SMU-Centre for Professional Studies
Resource Management	Advanced	Strategise Service Operations	Capelle Academy Pte Ltd
		Strategise Service Operations	Training Vision Institute Pte Ltd