

**SKILLS FRAMEWORK FOR SOCIAL SERVICE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Care Services					
TSC	Support Service to Children and Youths					
TSC Description	Provide support services to children and youths to ensure their overall well-being					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
	SSC-CAR-1005-1.1	SSC-CAR-2005-1.1	SSC-CAR-3005-1.1			
	Assist in the provision of support services	Identify needs of children and youth to provide appropriate support services	Review support needs of children and youths and guide or direct them to relevant support services			
Knowledge	<ul style="list-style-type: none"> Organisational guidelines and protocols regarding safety of children and youth Needs of children and youth in respective area of practice Types of transport devices and mobility aids Operational procedures of the transport devices and walking aids 	<ul style="list-style-type: none"> Children and youth developmental needs and impact in respective areas of practice Ethics and codes of practice during interactions with children and youths Communication techniques and practices Methods to promote safe, secure and stimulating learning environments 	<ul style="list-style-type: none"> Support services or community resources available for children and youth Organisational referral procedures 			
Abilities	<ul style="list-style-type: none"> Chaperone children and youths safely between locations Utilise transport devices or mobility aids appropriately to assist children and youths in moving between locations Assist in identifying different types of support services available for children and youths Apply organisational safety procedures and policies to ensure safety and well-being of children and youths Adhere to instructions of supervisors when 	<ul style="list-style-type: none"> Identify needs and interests of children and youths Identify types of support services based on needs and interests of children and youths Provide inputs to the review of needs and support services provided to children and youths Apply communication skills when interacting with children, youths and their caregivers Assist in facilitating social, recreational and educational activities for children and youths 	<ul style="list-style-type: none"> Review needs and interests of children Determine aspects of safety and well-being that require additional attention for children and youths Provide additional information on available support services for children and youths Guide care staff on relevant resources and appropriate referrals for additional support Guide care staff in meeting needs of children and youths 			

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	providing support service to children and youths	<ul style="list-style-type: none"> Maintain conducive environments that are responsive to the developmental needs of the children and youths 				
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