### TSC Category
Group Work

### TSC
Group Work Evaluation

### TSC Description
Evaluate group work processes and specialised intervention strategies for quality and effectiveness of outcomes

<table>
<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
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<th>Level 6</th>
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<tr>
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<td>SSC-PPR-2005-1.1</td>
<td>SSC-PPR-3005-1.1</td>
<td>SSC-PPR-4005-1.1</td>
<td>SSC-PPR-5005-1.1</td>
<td>SSC-PPR-6005-1.1</td>
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<tr>
<td>Support the evaluation of group work outcomes and processes</td>
<td>Implement appropriate frameworks to evaluate group work outcomes and processes</td>
<td>Adapt evaluation frameworks to evaluate group work outcomes and processes</td>
<td>Drive efforts for effective evaluation of group work outcomes and processes</td>
<td>Promote adoption of best practices and improvements in group work practice in relevant professions</td>
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### Knowledge
- Methods for data collection and analysis for group work
- Organisational guidelines, regulations and legislation impacting data collection
- Evaluation principles, methods and frameworks for group work
- Organisational guidelines, regulations and legislation impacting evaluation of group work
- Group dynamics and behaviours
- Research techniques
- Protocols and requirements for data management record keeping and reporting
- Principles and practices of benchmarking for group work
- Basic statistical knowledge
- New developments, trends and emerging needs in group work
- Standards of practice in group work
- New developments, trends and emerging needs in the social service sector
- Sector and organisational policies relating to group work
- Stakeholders and networks within the sector

### Abilities
- Provide administrative support for the collection of feedback for group work
- Provide inputs to optimise group work outcomes
- Collect feedback on group work activities
- Suggest improvements to group work activities
- Monitor and modify group work to address issues of target groups
- Evaluate group work outcomes with internal and external stakeholders
- Analyse data for potential gaps and improvements in group work
- Document evaluation and improvements in reports
- Select appropriate evaluation methods to collect and analyse data
- Review feedback and data from group work participants
- Conduct regular reviews of group work processes and outcomes
- Set benchmarks relevant to group work
- Implement evaluation system and outcome reporting for group work framework
- Implement work processes that support continuous improvement in group work
- Track outcomes of group work
- Identify contemporary developments in the field of group work
- Translate research findings into improvements for group work interventions
- Synergise or align organisation’s group work interventions with best practices
- Guide professionals in understanding group work evaluation approaches
- Design processes to monitor achievement of planned group work outcomes
- Provide feedback to professionals when expected outcomes of
- Integrate new developments and best practices to improve group work
- Influence key stakeholders to drive adoption of best practices in group work
- Address systemic barriers to adoption of best practices in group work
- Set up systems and processes to facilitate adoption of best practices in group work
| SKILLS FRAMEWORK FOR SOCIAL SERVICE  
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT |
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<tr>
<td>• Review evaluation reports for group work</td>
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<td>• Develop approaches to track and evaluate group work outcomes</td>
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<td>• Review benchmarks relevant to group work</td>
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