

**SKILLS FRAMEWORK FOR SOCIAL SERVICE
TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	Group Work					
TSC	Group Work Intervention					
TSC Description	Deliver group work programmes and services to achieve effective outcomes					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
		SSC-PPR-2006-1.1	SSC-PPR-3006-1.1	SSC-PPR-4006-1.1	SSC-PPR-5006-1.1	SSC-PPR-6006-1.1
		Support the facilitation and delivery of group work	Deliver group work	Lead the delivery of group work	Drive innovative efforts in approaches used in group work	Provide consultations on design and delivery of new areas of group work
Knowledge		<ul style="list-style-type: none"> Group work facilitation skills Procedures to confirm clients' abilities prior to participation Methods to encourage individuals to participate in activities Procedures for identification of potential and real barriers to participation Procedures for identification and acquisition of equipment and other resources required in the implementation of group work interventions Workplace safety and health legislation relevant to the provision of group activities 	<ul style="list-style-type: none"> Theories that inform group work practice Theories and techniques for planning and practising of group work processes Communication techniques appropriate for synthesising groups Various issues that impact on group work, Life stage development and limitations and abilities of clients Resource requirements for conducting group work sessions Principles and practices of group dynamics Risk assessment and management in group work 	<ul style="list-style-type: none"> Methods to manage group behaviours Intervention strategies relevant to domain expertise Intervention strategies for therapy groups Processes and protocols of inter-disciplinary consultations and collaborations Cross-cultural issues that relate to group work Needs of client groups 	<ul style="list-style-type: none"> Principles of multi-disciplinary, collaborative team work Needs of complex client groups Relevant group work domain experts available for consultations Emerging trends and best practices in group work practice New developments, current trends and emerging needs in social service sector Processes for planning new group work interventions Relevant laws and regulations pertaining to the settings 	<ul style="list-style-type: none"> Approaches and techniques to develop effective relationships with other service organisations, professionals, community and government representatives
Abilities		<ul style="list-style-type: none"> Support facilitation of group work Prepare clients for participation in group activities Provide logistical and administrative support for group work delivery 	<ul style="list-style-type: none"> Obtain resources to deliver group work Form groups appropriate for group sessions Conduct group interventions for specific outcomes Articulate and monitor group work outcomes Motivate clients to promote participation 	<ul style="list-style-type: none"> Conduct a variety of group interventions Use appropriate intervention strategies relevant to domain expertise Use group processes to effect change via development of group work therapies Supervise and coach social service 	<ul style="list-style-type: none"> Advise social service professionals in understanding group dynamics and processes Lead in evidence-based approaches in group intervention Formulate trends and issues in group work that need to be escalated at the system level 	<ul style="list-style-type: none"> Implement group work processes to ensure that the delivery of services matches government and community priorities for the social service sector Manage networks that support the delivery of organisation's group work activities

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			and address barriers to participation <ul style="list-style-type: none"> • Promote healthy group dynamics • Manage inter-group conflicts during group sessions • Identify and manage risks in group work 	professionals in conducting group work	<ul style="list-style-type: none"> • Formulate relationships with external organisations to support group work • Review research evidences and develop group work activities based on best practices • Evaluate contemporary developments in the field of group work to drive innovative approaches 	<ul style="list-style-type: none"> • Develop plans to manage relationships with other service providers • Influence group work practice within the sector
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