<table>
<thead>
<tr>
<th>TSC Category</th>
<th>Business Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>TSC</td>
<td>Project Management</td>
</tr>
<tr>
<td>TSC Description</td>
<td>Execute projects by managing stakeholder engagement, resources, budgets and resolving problems</td>
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<thead>
<tr>
<th>TSC Proficiency Description</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<tr>
<td></td>
<td>LNS-BIN-3021-1.1</td>
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<td>Lead end-to-end management of complex projects or multiple projects concurrently and coordinate project interdependencies</td>
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### Knowledge

- Elements of project modules
- Requirements of a project plan
- Application of appropriate project management methodologies and tools
- Project risks
- Project stakeholders identification
- Scoping and requirements of medium sized projects
- Steps to align project and business goals
- Potential project risks
- Project stakeholder engagement techniques
- Effective resource allocation
- Best practices in end-to-end project management
- Current methodologies and tools in industry
- Strategies for alignment of different projects
- Project risk anticipation, mitigation and planning
- Resource management techniques
- Project budget planning
- Performance review processes for projects

### Abilities

- Facilitate execution of project modules
- Implement project plans based on the understanding of project objectives and project scope
- Utilise appropriate methods and tools to track and drive progress of projects against set plans and timelines
- Identify risks to the success of projects or modules and manage the risks
- Collaborate and communicate effectively with relevant internal and external stakeholders related to the projects
- Deploy resources to different parts of the project
- Scope and drive completion of medium scale projects
- Develop realistic project plans based on assessments of project objectives, scope and potential interdependencies with other projects
- Implement appropriate methodologies and tools to achieve desired outcomes effectively
- Pre-empt risks to success of projects and develop plans to mitigate them
- Investigate project exigencies, identify and address their root causes
- Manage large projects or multiple projects concurrently through the phases from definition, scoping, delivery and successful completion
- Scope and plan projects in accordance with organisation requirements
- Identify project implications, and manage and coordinate project interdependencies with other projects or modules
- Determine appropriate methodologies and tools to ensure that they are fit-for-purpose
- Develop project-specific risk management plans

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Effective date: May 2019, Version 1.1
<table>
<thead>
<tr>
<th>Technical Skills and Competencies (TSC)</th>
<th>Reference</th>
<th>Projects for efficient and effective completion</th>
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<tbody>
<tr>
<td>• Track project deliverables against project schedules</td>
<td></td>
<td>• Set up timely touchpoints to engage internal and external stakeholders that impact or are impacted by the project process and outcomes</td>
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<td>• Monitor costs, timescales and resources used and take basic corrective actions in case of misalignment</td>
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<td>• Allocate resources to different parts of the project based on an assessment of project priorities</td>
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<td>• Coordinate the completion of project deliverables within agreed cost, timescale and resources</td>
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