## TSC Category
- Attractions Operations

### TSC Description
Manage transportation services for visitors within the attractions sites, including trams, buses and other modes of transportation

### TSC Proficiency

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<thead>
<tr>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
<th>Level 6</th>
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<td>TOU-ATO-1009-1.1</td>
<td>TOU-ATO-2009-1.1</td>
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<tr>
<td>Operate attractions transportation vehicles</td>
<td>Supervise attractions transportation operations</td>
<td>Manage the efficiency of attractions transportation operations</td>
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### Knowledge
- Modes of attractions transportation
- Attractions transportation operations procedures
- Transportation schedules
- Types of vehicular operation licences
- Vehicle operation regulations
- Attractions tour narratives
- Principles of road safety
- Attractions route and cost optimisation modelling
- Procedures on vehicle routing and transport operator schedules
- Selection methods of transportation methods
- Planning considerations for various modes of transportation
- Transportation methods selection criteria
- Transportation scheduling tools
- Attractions site visitorship and transportation demands
- Attractions route and cost optimisation frameworks
- Market trends in vehicle innovation and fleet management
- Route planning technologies

### Abilities
- Conduct rider safety briefings and checks
- Conduct pre- and post-trip vehicle checks
- Adhere to transportation operation schedules to ensure timelines are complied with
- Operate transportation vehicles in tandem with attractions tour narratives
- Analyse day-to-day transport operations cost parameters to determine resource requirements
- Plan transportation operation schedules
- Roster drivers based on transportation operation schedules
- Support selection process of
- Develop selection processes and criteria for vehicles to be used within attractions sites
- Review effectiveness of vehicle fleet routes and schedules based on transportation operations strategies and business requirements
- Develop optimisation plans to increase
<table>
<thead>
<tr>
<th>Transportation methods and vehicles</th>
<th>Effectiveness of transportation methods and scheduling based on latest vehicle tracking and route planning technologies</th>
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<tbody>
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<td>• Schedule vehicular maintenance</td>
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**SKILLS FRAMEWORK FOR TOURISM**

**TECHNICAL SKILLS & COMPETENCIES (TSC) REFERENCE**